

# PARTS RETURN POLICY

## **STOCKED PARTS**

- |   |                                  |
|---|----------------------------------|
| 1. PARTS RETURNED WITHIN 30 DAYS WITH INVOICE | SUBJECT TO 15% RESTOCKING CHARGE |
| 2. AFTER 30 DAYS, WITHIN 1 YEAR WITH INVOICE  | NEGOTIATED BASIS ONLY            |
| 3. ANY PARTS RETURNED WITHOUT INVOICE         | NEGOTIATED BASIS ONLY            |

## **NON-STOCKED ITEMS\***

**Items with an extended value of less than \$35.00 are non-returnable.**

- |   |                                  |
|---|----------------------------------|
| 1. RETURNED WITH INVOICE WITHIN 30 DAYS OF PURCHASE | SUBJECT TO 15% RESTOCKING CHARGE |
| 2. RETURNED WITHOUT INVOICE                         | NEGOTIATED BASIS ONLY            |

\*CREDIT ONLY IF WE HAVE RETURN PRIVILEGES WITH OUR SUPPLIER. CUSTOMER IS RESPONSIBLE FOR RETURN REPACKAGING AND FREIGHT.

## **FOLLOWING PARTS ARE NOT RETURNABLE**

1. ANY PART THAT HAS BEEN INSTALLED, CUT TO LENGTH, OR MANUFACTURED TO SPECIFICATIONS.
2. NON-STOCKED PARTS WITH AN EXTENDED VALUE OF LESS THAN \$35.00
3. NON-STOCKED ITEMS RETURNED AFTER 30 DAYS
4. GASKET KITS OR GROUPS THAT HAVE BEEN OPENED
5. ALL BEARINGS REMOVED FROM PROTECTIVE WRAPPINGS
6. ANY PART NOT IN ORIGINAL CONTAINER OR PACKAGE
7. HYDRAULIC TUBES WITH PROTECTIVE ENDS REMOVED
8. ANY DAMAGED PARTS
9. ELECTRICAL PARTS AND COMPONENTS.

ALL PARTS ARE SUBJECT TO INSPECTION AND MUST HAVE APPROVAL OF THE PARTS MANAGER.

TEPS PARTS RETURNS ARE COVERED UNDER A SEPARATE POLICY SEE YOUR TEPS MANAGER.